



# Kent & East Sussex Railway

Tenterden Town Station, Tenterden, Kent TN30 6HE

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## Camping Terms & Conditions

1. We accept no responsibility for loss of or damage to goods, or injury or death to persons, to the extent that such liability may be lawfully excluded. Vehicles, cycles, electronic devices and tents, together with their contents and any accessories, are left entirely at your own risk.
2. If we are unable to make available the pitch through circumstances beyond our control (e.g. fire, flood), we will not be able to provide alternative accommodation. In such exceptional circumstances, all camping monies would be refunded. No refunds are available if you cannot complete your stay. This includes if we have to ask you to leave due to anti-social behaviour.
3. We regret that monies paid are non-refundable except for 2 above.
4. We reserve the right to decline bookings.
5. We are a couples and families friendly attraction and encourage quiet time from 23:00hrs. Please respect our neighbours - chatter is fine, loud music, singing, screaming and shouting is not.
6. In periods of high fire risk, BBQ's, camping stoves and open fires are not permitted. Staff will advise if this situation prevails.
7. We ask that you take your rubbish home with you. We have experienced instances of fly tipping and filling of local residents' domestic wheelie bins in previous years – this is unacceptable and will result in cancellation of your booking.
8. Pets are allowed on the understanding they are kept under close control at all times while on site. You agree to clear up after your dog and to dispose of the waste in the dog waste bin in Station Road.
9. We reserve the right to ask campers who do not respect these simple terms and conditions or behave in a manner likely to cause upset to our other guests, neighbours and/or staff, to leave the campsite immediately - no refund will be available and we shall not be liable for any extra costs incurred by you
10. The person who makes the booking is responsible for the reservation and confirms that at least one person in the party is over 21 years of age. We reserve the right to refuse or cancel any booking at our discretion.

**Kent & East Sussex Railway Company Ltd**

*Registered charity 262481*

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