



KENT AND EAST SUSSEX RAILWAY

VALUES AND BEHAVIOURS

- We are all **One Railway**. Within the K&ESR family we work together and support each other.
- We run a **safe** Railway which complies with relevant standards or recognised best practice.
- We recognise the importance of **communication** which should be open and transparent.
- We **respect** others' viewpoints. If we disagree, we do so constructively with the intention of finding a better solution.
- We recognise that resource will always be limited, and we look for **solutions** that are safe, effective, proportionate, and practicable.
- We take **pride** in what we do, and in our Railway and its surroundings.
- We want our **visitors** to have a positive experience and look forward to coming back.
- We value all our **people**. We treat each other with respect. We are here because we want to enjoy ourselves.
- We challenge, **appropriately**, those who do not display these values and behaviours.

April 2021